

FamiliesFirst

SERVICE & MERCHANDISE **PRICE LIST**

These prices are effective as of April 10, 2023



MANAGING DIRECTORS

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Families First Funeral Home & Tribute Centre Inc.

A division of Service Corporation International (Canada) ULC

519.969.5841
FAMILIESFIRST.CA

"The staff at Families First Funeral Home and Tribute Centre is committed to your complete satisfaction. We pride ourselves on the quality of our service and our dedication to the community."

OUR COMMITMENT TO YOUR FAMILY - 100% SERVICE GUARANTEE

- We will answer your questions in a clear and understandable manner.
- We will ensure that the arrangements you make meet with your individual wishes.
- We will explain the value and benefit of all available options.
- We will explain prices and payment methods to your satisfaction.

All of us at Families First are directly involved with the families and community with which we serve. Our relationship with the community motivates each of us to devote ourselves to serving our families' and community's needs, offering the highest quality of service. As residents of this community, we strive to build long-term relationships with families in our community. We are committed to continuing to serve families even after their funeral celebrations are complete. We are proud to help the community in which we live. We are lead sponsors of the Windsor Goodfellows Families First Breakfast Program, which provides breakfast for more than 1,400 children locally, each day. We are honoured to demonstrate our continued commitment to our community by participating in many local organizations and charitable events that directly help our local community be a better place to live and raise our families.

PERSONALIZATION

Helping you celebrate the life of your loved one without having to make complicated decisions is important to you. Our in-house Graphics Team will help you create custom tributes and personalize these to reflect those things that were important to you and your family. Some of the custom tributes offered:

- | | |
|-------------------|-----------------------------|
| • MEMORIAL CARDS | • LIFESTORY BOOK |
| • GUESTBOOK | • PREMIUM REMEMBRANCE CARDS |
| • MEMORIAL INSERT | • CUSTOM CANVAS |
| • MEMORIAL VIDEO | • ORDER OF SERVICE FOLDERS |
| • MEMORIAL USB | • PHOTO ENLARGEMENT |

OUR CHILDREN'S PROGRAM

We appreciate that at the most difficult time of your life, properly preparing children for their first experience with the death of a loved one is difficult. Please know that our Team is here to help you. Following an interactive discussion with your children, we show them practical aspects of the funeral home, such as caskets and funeral vehicles, allowing them to physically touch and even open them. We acknowledge that with children, it is important to eliminate the "mystery" of the funeral process, so that their imagination does not replace that which is fact. We encourage children to draw pictures, write letters, or bring in articles that remind them of the person who died. Children can act as honorary pallbearers, participate in readings, or have a role in expressing their feelings during the funeral.

OUR WEBSITE

Our website is designed to allow family and friends to support you in your immediate grief and long term bereavement.

Beneficial key features include:

- Online donation assistance
- Google maps to provide directions to the Funeral Home, Church or Cemetery
- Visitation, service location details
- Obituary notice
- Online condolences

ESTATE BENEFIT SERVICES

After the death of your loved one, you are often left with the responsibilities that may seem insurmountable. Putting these tasks off can often delay benefits to a surviving spouse or child. In order to help your family complete these tasks in a timely manner, Families First will:

- Complete the application for Canada Pension Plan Lump Sum Death Benefit.
- Complete the application for Canada Pension Plan monthly Survivor's Pension.
- Complete the application for Canada Pension Plan monthly Children's Benefit.
- Obtain and complete life insurance claimant forms.
- Obtain and complete employer health, life insurance and pension forms.
- Give notification and supply Certificates of Death to any bank, trust company, union, etc.
- Deliver all completed forms to their required locations.
- Complete any other services you may require.



Family and friends can:

- SHARE PHOTOS
- SEND CONDOLENCES
- SHARE STORIES
- SEND FLOWERS
- SHARE IT ON FACEBOOK & TWITTER
- OBTAIN DIRECTIONS



We also will provide you with an Estate Benefit Portfolio which aids in keeping your tasks, information and papers organized. This Portfolio also contains helpful information that you may need after the death of your loved one, such as our Estate Benefit Checklist, Responsibilities of the Executor, Addition Notifications, and Bereavement and Support Services.

Fee: Estate Benefits are **free of charge** when purchasing services, facilities and merchandise from Families First. **\$395**

FAMILIES FIRST FUNERAL HOME AND TRIBUTE CENTRE

GENERAL PRICE LIST

These prices are effective as of April 10, 2023

The services explained below are those we can provide to the families that we serve. You may choose only those items you desire. There are many factors in determining a fair charge for services. The following components are taken into consideration but not limited to, when fees are established: Facilities, Staff, Equipment, Automobiles, Utilities, and Insurance, Taxes, Office Supplies, Licensing Fees, Building and Property Maintenance. The following explains the component parts of the services offered.

DISBURSEMENTS

Disbursements are items arranged for and possibly paid for on your behalf by Families First. You are expected to pay for these items at the time the contract is entered into. The following are some items that are often identified as disbursements:

Coroner's fee: This is a fee charged by the coroner for issuing a certificate that allows cremation to take place. The fee is set by the Chief Coroner for Ontario.

Newspaper or Web notices: These are charges for death notices placed in newspapers or other media outlets.

Municipal death registration fee: This is a fee charged by the local municipality to register the death. The fee is set by the municipality and may vary.

FULL SERVICE

Coordinating activities, rites, ceremonies for Full Service	\$3,450
Registration and documentation	\$395
Basic preparation of remains	\$395
Embalming	\$490
Supervision of visitation First Day or part thereof	FROM \$470
Supervision of funeral service	\$300 - \$850
Premium Venue for Service or Ceremony	\$550
Use of Facilities for Embalming and Preparation	\$305
Use of Facilities For Visitation First Day or part thereof	\$590 - \$15,500
Transfer of remains from place of death to funeral home <i>(within a 30 kilometre radius. Additional distance will be charged at \$2.00 per kilometre.)</i>	\$425
Funeral vehicle (i.e. Hearse) <i>(within a 30 kilometre radius. Additional distance will be charged at \$2.50 per kilometre.)</i>	\$395
Estate Fraud Protection	\$135

TOTAL \$7,900

SERVICE OF REMEMBRANCE Memorial with Urn or Photo Display

Coordinating activities, rites, ceremonies for Service of Remembrance	\$3,450
Registration and documentation	\$395
Basic preparation of remains	\$395
Supervision of Visitation First Day or Part There Of	\$470
Supervision of Funeral Service	\$300
Premium Venue for Service or Ceremony	\$550
Use of Facilities for Embalming and Preparation	\$305
Transfer to or from crematory	\$125 - \$395
Transfer of remains from place of death to funeral home <small>(within a 30 kilometre radius. Additional distance will be charged at \$2.00 per kilometre.)</small>	\$425
Estate Fraud Protection	\$135

TOTAL \$6,550

GRAVESIDE SERVICE

Coordinating activities, rites, ceremonies for Graveside Service	\$2,745
Registration and documentation	\$395
Basic preparation of remains	\$395
Supervision of Graveside Service	\$630
Use of Facilities for Embalming and Preparation	\$305
Transfer of remains from place of death to funeral home <small>(within a 30 kilometre radius. Additional distance will be charged at \$2.00 per kilometre.)</small>	\$425
Funeral vehicle (i.e. Hearse) <small>(within a 30 kilometre radius. Additional distance will be charged at \$2.50 per kilometre.)</small>	\$395
Estate Fraud Protection	\$135

TOTAL \$5,425

URN COMMITTAL

Coordinating activities for Urn Committal	\$1,825
Registration and documentation	\$395
Basic preparation of remains	\$395
Sheltering of Remains	\$250
Staff Services for Urn Committal <i>(Our services include accompaniment of remains to cemetery, supervision of service, and staff to assist with the service.)</i>	\$200
Transfer to or from crematory	\$125
Transfer of remains from place of death to funeral home <i>(within a 30 kilometre radius. Additional distance will be charged at \$2.00 per kilometre.)</i>	\$425
Estate Fraud Protection	\$135

TOTAL \$3,750

NO SERVICE OPTION

Coordinating activities for No Service Option	\$1,585
Registration and documentation	\$395
Basic preparation of remains	\$395
Sheltering of Remains	\$250
Transfer of remains from place of death to funeral home <i>(within a 30 kilometre radius. Additional distance will be charged at \$2.00 per kilometre.)</i>	\$425
Transfer to or from crematory	\$125
Estate Fraud Protection	\$135

TOTAL \$3,310

FACILITIES & SUPERVISION

Use of Facilities for Embalming and Preparation Facilities used to prepare, embalm and shelter the body.	\$305
Supervision of Visitation First Day Staff to coordinate and oversee the visitation or informal gathering (per day). Our services include setup of visitation area, placement of encased remains, display of floral arrangements, supervision of and attendance during the visitation.	\$470
Premium Venue for Service or Ceremony Requires staff services for visitation and designated facilities used for visitation.	\$550
Facilities for Visitation Requires staff services for visitation and designated facilities used for visitation.	\$590
Supervision of Funeral Service Staff to oversee the ceremony in our facility or at another facility.	\$300-850
Supervision of Memorial Service Staff to oversee the ceremony in our facility or at another facility.	\$400
Supervision of Graveside Service Our services include accompaniment of remains to cemetery, supervision of graveside service and staff to assist with the service.	\$630
Coordination Activities for Gathering Celebration	\$630
Private Family Moments	\$895
Supervision of Visitation - <i>first day or part thereof</i>	FROM \$470
Sheltering of Cremated Remains	\$350
Storage of cremated remains	\$35/MONTH

TRANSPORTATION & VEHICLES

Transfer To or From Crematory	\$125-395
Transfer of Remains From Place of Death to Funeral Home <i>(within a 30 kilometre radius. Additional distance will be charged at \$2.00 per kilometre.)</i>	\$425
Subsequent Transfer of Remains	\$125-395
Funeral Vehicle (i.e. Hearse) <i>(within a 30 kilometre radius. Additional distance will be charged at \$2.50 per kilometre.)</i>	\$395
Limousine - 6 passenger maximum <i>(within a 30 kilometre radius. Additional distance will be charged at \$2.50 per kilometre.)</i>	\$300
Alternative Vehicle <i>(within a 30 kilometre radius. Additional distance will be charged at \$2.50 per kilometre.)</i>	\$450

MISCELLANEOUS SERVICES & MERCHANDISE

Coordinating Activities, Rites, Ceremonies

Professional consultation with licensed personnel, including, but not limited to, expert advice on options to meet your needs. Co-ordination of all activities, rites and ceremonies, before, during and after they have been provided, including services and supplies provided by us, as well as those provided by third party suppliers, such as flowers and death notices. Personnel are available 24 hours a day, 365 days a year to respond to the initial call.

\$1,585-3,450

Coordinating Activities for Gathering Celebration

\$2,375

Coordinating Activities for Forwarding Remains

\$1,795

Staff Services for Urn Committal

Our services include accompaniment of remains to cemetery, supervision of service, and staff to assist with the service

\$200

Registration and Documentation

Completion and filing of all documents necessary to carry out the services and supplies requested, including, but not limited to, death registration, burial permit, coroner's certificate for cremation and documentation necessary to ship the body out of the country. Provision of Proofs of Death issued by our location (our Proofs of Death are usually accepted for most estate settlement purposes, but sometimes a provincial "Death Certificate" will be necessary and is available from the Office of the Registrar General).

\$395

Basic Preparation of Remains

Requires facilities for preparation/embalming/shelter. The preparation of the body for placement into the casket or cremation container. This includes cleansing, dressing or shrouding and may include the setting of facial features for identification or viewing. This does not include embalming.

\$395

Embalming of Remains

This fee is in addition to basic preparation. Embalming is the process of replacing blood and bodily fluids with chemical preservatives. It is a process of sanitation, restoration and temporary preservation. Autopsy embalming and restorative practices are included in this fee. Embalming is not legally required, but may be recommended to preserve the body between the time of death and the visitation or disposition of the deceased. Our professional funeral directors will make a recommendation based on the condition of the body and expected service needs.

\$490

Other Care and Preparation

The bathing and topical disinfection of the deceased that is performed does not include embalming. These services are performed to provide a dignified and respectful preparation for handling the deceased prior to the identification and transfer to the final disposition. These services would be performed in most situations following a death. They would include but not be limited to when there is a request for dressing the deceased, communicable illness may be involved, trauma or an autopsy has occurred, or removal of pacemaker or radioactive implant before cremation is required. There is no charge for the removal of pacemakers and radioactive implants.

OTHER AVAILABLE SERVICES & EQUIPMENT

Removal of Pacemaker or Implant

\$185

Professional restorative procedures

\$75/HOUR

Plus Size individuals, additional staff and specialized equipment are required.

FROM \$250

Additional (holiday & weekend fees)

Staff services for a ceremony on Saturday	\$490
Staff services for a ceremony on a Sunday or Statutory Holiday	\$855
Staff services for visitation on a statutory holiday per visitation period up to 3 hours.	\$495

Rental Flowers

Family Time	\$45
One Visitation Period	\$125
Two or More Visitation Periods	\$285

Coroner Certificates	\$75
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Reception Facilities	\$390
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Reception Hostess	\$165
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Pallbearer Fee	\$125
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Additional Visitation Facilities

Rooms 2+3 or 4+3 (Lauzon Rooms 1+2 or 3+4)	\$395
Rooms 2+1 or 4+5 (Lauzon Rooms 2+3)	\$595
Rooms 1+2+3 or 3+4+5 (Lauzon Rooms 1+2+3 or 2+3+4)	\$1,595
Rooms 1+2+3+4 or 2+3+4+5 (Lauzon all rooms)	\$4,350
Exclusive use of all 5 rooms (Dougall)	\$15,500

Transfer from Wayne County Michigan U.S. known shipper & clear customs (plus service vehicle). This service requires initial transfer. Registration of death, plus Certified Copy of Death at cost.	\$990
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Additional to transfer from Detroit Metropolitan Airport & clear Customs. This service requires initial transfer.	\$395
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Holding Cremated Remains - Refundable Deposit	\$350
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Coordination Fee for International Ship-Out	\$775
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Ship In service charges	\$345
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Ship Out cremated remains - <i>Domestic</i>	\$295
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Ship Out cremated remains - <i>United States</i>	\$395
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Audio Visual Equipment Rental	\$165
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Equipment for visitation at a remote location	\$195
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1/2 Glass Sealer Custom sealer may be required in some countries.	\$995 - \$1,500
Air Tray	\$495
Additional mileage When traveling beyond 30 km from our facility, a charge of \$2.00/\$2.50 per kilometer, cost based on distance and charged per kilometer both ways from funeral home. To and from destination will apply. Plus use of service vehicle or funeral coach at \$350	\$2.00/PER KM (SERVICE VEHICLE) \$2.50/PER KM (FUNERAL COACH)
Estate Fraud Protection With this, fraud specialists will notify the credit reporting agencies to help protect the estate from security breaches.	\$135

ADDITIONAL TRIBUTE ITEMS AND SERVICES

VHS conversion to DVD of whole tape - <i>no editing</i>	\$65/TAPE
Additional Copies of the Video Tribute on USB - <i>all JPG images included</i>	\$90
Additional Copies of the Video tribute - <i>on DVD</i>	\$30
Canvas Portraits	\$90 - \$300
Prayer Cards (per 100 copies)	\$45
Service Folder (per 100 copies) - <i>colour printing, cover & inside one page folded</i>	\$225
Service folders (per 100 copies) - <i>black & white printing, cover & inside one page folded</i>	\$185
Recording of Service - <i>with editing, upload to website upon request</i>	\$375
Livestream - <i>Streamed live from Funeral Home, or recorded & uploaded from Church</i>	\$195

The applicable taxes are in addition to the price of service, facility or merchandise.

BASIC TRIBUTE PACKAGE

Guest book solid wood with themed pages, up to 20 photos, engraved	\$175	Memorial website, family login 2 years	\$75
Laser engraving of guestbook cover	\$45	Repair, crop and enhance main photos	\$70
Themed memorial cards (up to 100)	\$285		
Thank you notes & envelopes (up to 60)	\$45		
Portfolio bag, caring for donations, memory cards	\$25		
		Total	\$720
		Savings	\$170
		Package Price	\$550



STANDARD TRIBUTE PACKAGE

Basic package	\$720		
Personalized theme from family photos	\$175		
2 Premium Remembrance Cards	\$11		
Creation of Memorial Video – up to 90 Photos	\$285		
1 DVD or 1 USB with Memorial Video	\$29		
Creation of LifeStory Book and one copy – up to 90 Photos	\$365		
Upgraded Thank You Cards	\$35		
Audio/Visual Equipment	\$125.00		
		Total	\$1,621. ⁴⁵
		Savings	\$826. ⁴⁵
		Package Price	\$795



SIGNATURE SERVICE PACKAGE

Standard Tribute package	\$1,621. ⁴⁵		
Customization of graphics we create (photos, sizes, video clip etc.)	\$250		
Up to 40 additional photos to custom video & Lifestory Book	\$90		
Memorial Insert	\$345		
2 Photo Enlargements (mounted on foam board)	\$170		
8 additional remembrance cards	\$72. ⁰⁰		
1 USB with memorial video file and digital photos	\$69. ⁹⁵		
		Total	\$2,618. ⁴⁰
		Savings	\$1,628. ⁴⁰
		Package Price	\$990.⁰⁰



CASKET SELECTION

SIZES

- Youth – [Dimensions: from 2ft to 6ft]
- Standard – [Dimensions: length 7ft with inside dimensions of 22 to 24 inches]
- Plus Size – [Dimensions: length of 7ft or longer with inside dimensions of greater than 24 inches]

Unless otherwise noted, all caskets in this price list are standard size.

NOT SUITABLE FOR CREMATION

Aegean 147862 Batesville	32oz Solid Bronze, Champagne Velvet interior.	\$10,499
Mediterranean Copper 147930 Batesville	Brushed finish, velvet interior.	\$8,395
Golden Midnight 239699 Batesville	18 gauge steel, champagne velvet interior, lifestories medallion.	\$4,799
Merlot 239694 Batesville	18 gauge steel, champagne sierra interior, lifestories medallion.	\$4,799
Sand 242739 Batesville	20 gauge steel, rose tan crepe interior.	\$3,499
Vintage 148075 Batesville	20 gauge steel.	\$2,899
Earthtone 148028 Batesville	20 gauge steel, rose tan crepe interior.	\$2,599

SUITABLE FOR CREMATION

Versailles 979 Northern Caskets	Solid mahogany, deluxe velvet interior, high gloss finish	\$8,900
Regent Mahogany 195846 Batesville	Solid mahogany, hand rubbed, champagne velvet interior.	\$6,799
Prominence Sycamore 244309 Batesville	Champagne velvet, lifestories, memory safe.	\$6,099
St. Thomas Oak 10-5-1-00	Victoriaville Casket Company, Solid oak with persian fawn stain, Champagne velvet interior	\$4,899
Woodhaven Pecan Engineered 205162 Batesville	Champagne velvet interior, interchangeable corners.	\$4,899
Sacrament Engineered Maple 205164 Batesville	Polished finish, velvet interior, cast last supper hardware, interchangeable corners.	\$4,799
Camden Oak 246688 Batesville	Rose tan crepe interior, interchangeable corners.	\$4,399
Victoria Cherry Octagon 5-530-02	Victoriaville Casket Company, Solid cherry octagon with polished finish. Blush pink interior.	\$4,399
Riley 263783 Batesville	Ivory Linwood, interchangeable corners.	\$4,099

SUITABLE FOR CREMATION *(cont.)*

Fireside 269166 Batesville	Solid oak, oatmeal interior cloth, lifestories medallion.	\$3,899
Weyburn Last Supper 251853 Batesville	Engineered Weyburn poplar, Last Supper handles, rose tan crepe interior.	\$3,399
Weston Poplar 205163 Batesville	Rose tan crepe interior, interchangeable corners, memory safe.	\$3,399
Bailey 263781 Batesville	Khaki Linwood, interchangeable corners.	\$3,399
Watson 278474 Batesville	Khaki Linford interior, high gloss finish	\$3,399
Trenton Engineered Poplar 205161 Batesville	Crepe interior, memory safe, interchangeable corners.	\$3,399
Carter 228DW Northern	3/4" solid poplar, dark walnut-gloss finish, rose tan crepe interior.	\$3,195
Clifton 263630 Batesville	Select wood, rose tan crepe interior.	\$3,099
Finley 146897 Batesville	Solid pine, rosetan crepe interior, satin finish.	\$2,899
Montgomery Poplar 249223 Batesville	Tan crepe interior, interchangeable corners.	\$2,899
Dryden 274158 Batesville	Select wood, rose tan crepe interior.	\$2,799
Lyra Brown 269152 Batesville	Select wood, flat top, rose tan crepe interior.	\$2,099
Lynx Brown 262858 Batesville	Select hardwood. Rose tan crepe interior.	\$2,099
Grey Doeskin Oval Cut Top 147970 Batesville	Embossed doeskin cloth-covered cardboard with a grey, oval top exterior and ivory crepe interior.	\$1,399
Moka S PC PV237-00002 Victoriaville	Veneer flat top, dark flat brushed exterior Apricot crepe interior	\$1,090
Caden Batesville 252322	Fibreboard construction, unlined interior.	\$799

RENTAL CASKET *the casket has been used before and may be used again. (Limited Availability: Not able to leave our facility.)*

Linford 27" 246586 Batesville	Wooden rental insert. Crepe interior. Interchangeable corners.	\$2,695
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DIMENSIONS *plus size caskets*

Woodhaven Plus Pecan 209786 Batesville	28" inside, interchangeable corners. Oversize vault, 32 ½ inch outside. (Suitable for cremation)	\$4,899
Hercules Black-28 CM4 8K9 Batesville	28" Outside, Ivory crepe interior. Special order item. Will fit in regular vault and crypt.	\$3,599
Delray 26-Plus 269466 Batesville	Select wood, rose tan crepe interior. (requires oversize vault – 33"w x 85"l x 23"h)	\$3,499
Carter Solid Poplar-Plus P228DW Northern	28" inside, 34: outside, Oversize vault or liner. (Suitable for cremation)	\$3,395
Glentay Ash P444 Northern	21" inside, 31" outside, Oversize vault or liner	\$2,995
Grey Doeskin Oversize 147972 Batesville	Embossed doeskin cloth-covered casket with a grey, oval top exterior and ivory crepe interior.	\$2,099

SELECTION OF OUTER BURIAL CONTAINER, VAULTS

all vaults are manufactured by Wilbert Vault Company,

Copper Triune	Reinforced copper liner	\$4,495
Venetian	Reinforced ABT Marble on liner	\$2,495
Monticello	Reinforced with strentex plastic liner	\$1,995
Cement Liner OGCRCFOST	Cement	\$1,495
Plus Size Monticello	Reinforced with strentex plastic liner	\$2,695
Plus Size Cement Liner OGCRCVGOS	Cement	\$1,699

URN SELECTION

Custom Design Urn - A201 Signature Tributes	Brass urn with custom photo(s)	\$695
Marble - U21 Signature Tributes	Marble UORC05ODZ	\$395
Grey 1002F Signature Tributes	Brass - Engravable	\$595
Brown 1003F Signature Tributes	Brass - Engravable	\$595
Simplicity UMBRFSLFR	Brass and metal alloy urn with a radiant midnight finish and silver accents. 24.76 cm H x 17.78 cm Dia, 2.26 kg	\$795
Mother of Pearl Elite UMBRFSAMP	Polished brass urn with iridescent Mother of Pearl mosaic tile. 17.53 cm Dia X 22.86 cm H, 2.72 kg	\$595
Bright Striples Purple UMBRFSAUP	Brass urn with bright colored purple striped finish.	\$425
Bright Striples Blue UMBRFSAPE	Brass urn with bright colored blue striped finish.	\$425
Bright Striples Red UMBRFSARS	Brass urn with bright colored red striped finish.	\$425
Omega Vase UMCBFSADS	Cast bronze vase with polished gold-tone accents. 17.78 cm Dia X 25.4 cm H, 2.81 kg	\$545
Cherry Chest UWBHFSABH	Mixed hardwood birch veneer and cherry-stained finish. 29.21 cm L X 18.54 cm W X 17.78 cm H, 1.81 kg	\$595
Natural Cube UWBHFSADQ	Solid birch wood with burl wood veneer and lacquer finish. TSA-compliant. 18.67 cm L X 18.67 cm W X 19.05 cm H, 2.13 kg	\$495
Natural Box UORC05ODZ	Medium Density Fiberboard Urn Box with natural finish. Features a sliding bottom with one -point access for easy use. TSA-compliant. 15.9 cm Dia X 14 cm H X 22.86 cm W, 1.6 kg	\$395
Memento Chest UWBHFSADF	Mixed hardwood, birch, and burl wood veneer top with wood inlay and lacquer finish. Features a plastic urn insert and one key. TSA Compliant. 24.77 cm L X 20.07 cm W X 16.76 cm H, 2.77 kg	\$795
Bois Silver Maple UWMPFSACR	Natural maple urn with distressed finish and silver accent stripe. 19.05 cm L X 16.51 cm W X 22.23 cm H, 1.81 kg	\$795

KEEPSAKE URNS

SPECKLED BIRD KEEPSAKE

Unique bird shaped black brass keepsake with hammered accents.

7.62cm H x 5.08cm W x 5.08cm H, .25kg

UMBRKSLF5

\$140

SPECKLED TEARDROP KEEPSAKE

Unique teardrop keepsake with hammered inlay.

5.08cm L x 3.8cm W x 3.8cm H, .25kg

UMBRKSLF8

\$145

TEARDROP PEWTER MIDNIGHT KEEPSAKE

Unique teardrop keepsake with brushed gold inlay.

5.08cm L x 3.8cm W x 3.8cm H, .25kg

UMBRKSLGD

\$145

MATT BLACK TEARDROP KEEPSAKE

Unique matt black teardrop shaped keepsake with a soft touch finish and brushed gun metal top.

UMABKSLMT

\$145

SAGE GREEN TEARDROP KEEPSAKE

Unique sage green teardrop shaped keepsake with a soft touch finish and brushed gold top

UMASKSLKD

\$145

COMFORT CROSS SILVER

Beautifully crafted cross with smooth design.

10.16cm L x 6.4cm W x 6.4cm H, .25kg

UMBRKSLFO

\$165

STAR BRIGHT MINI KEEPSAKE

Brass star keepsake in silver finish.

8.51 cm L X 8.51 cm W X 2.87 cm H, 0.29 kg

UMBRMKASB

\$155

SOULBIRD KEEPSAKE

Unique bird shaped keepsake in a brilliant polished finish.

7.62cm L x 5.08cm W x 5.08cm H, .25kg

UMBRKSLF4

\$140

LAUREL MIDNIGHT KEEPSAKE

Keepsake featuring silver accents with enamel inlay.

4.45cm W x 4.45cm H, .25kg

UMA EKSLFR

\$145

LAUREL PEARL KEEPSAKE

Keepsake featuring silver accents with enamel inlay.

4.45cm W x 4.45cm H, .25kg

UMA EKSLFS

\$145

ART DECO KEEPSAKE

Brass keepsake with classic and sleek style with enameled bands.

7.62cm H x .45cm dia, .25kg

UMBRFSDFP

\$125

MIDNIGHT PEWTER HEART	UMBRKHAME	\$155
Concave heart with brushed pewter finish and midnight accents.		
7.95 cm L X 7.95 cm W X 2.87 cm H, 0.27 kg		
LOVEHEART RED KEEPSAKE	UMAEKSLFX	\$125
Smooth edge heart in a deep pearlescent finish. Made with Swarovski crystals.		
6.4cm L x 5.7cm W x 5.7cm H, .25kg		
SPECKLED BRONZE HEART KEEPSAKE	UMBRKSLF6	\$155
Heart-shaped keepsake with hammered brass center.		
6.99cm L x 8.26cm W x 8.26cm x H, .25kg		
NIRVANA ADIEU KEEPSAKE	UMBRKSLFZ	\$125
Oval shaped keepsake with hand engraved silver birds.		
7.62cm H x 5.08cm dia, .25kg		
FLYING DOVES KEEPSAKE	UMBRKSLFP	\$125
Timeless brass keepsake in a blue tone with brushed pewter accents.		
7.62cm H x 5.7cm Dia, .25kg		
DOVE MINI KEEPSAKE	UMBRMKABP	\$125
Nickel-plated brass vase mini keepsake with blue accents and dove design.		
4.32 cm Dia X 6.86 cm H, 0.14 kg		
MIDNIGHT SIMPLICITY ROUND MINI KEEPSAKE	UMBRMKASM	\$195
Brass round urn with midnight finish and silver accents.		
6.05 cm Dia X 6.05 cm H, 0.16 kg		
ORNATE FLORAL KEEPSAKE	UMBRKSLF2	\$125
Exquisite keepsake featuring embellished gold and silver accent hues.		
5.08cm L x 5.08cm H, .25kg		
ORNATE BLACK AND GOLD KEEPSAKE	UMBRKSLF1	\$125
Elaborately engraved keepsake complete with butterfly and botanical gilded details.		
5.08cm W x 7.62cm H, .25kg		
LENOX KEEPSAKE	UMAGKSNFT	\$150
Classic and elegant porcelain keepsake made from Genuine Lenox Porcelain with 24 karat gold gilding.		
4.45cm L x 4.45cmH, .25kg		
BLUE BUTTERFLY LIGHT OF REMEMBRANCE™	UOGLKSABL	\$195
Tiffany-inspired lamp with butterfly design.		
12.07 cm L X 12.07 cm W X 16.51 cm H, 0.54 kg		

ROSE REMEMBRANCE

Brass keepsake with hand-engraved leaf detail and colorful petals. Features removable bud keepsake compartment and the option to personalize the back of one leaf.

ROSE PINK - With gold stem.	UAPMKS	\$175
ROSE WHITE - With gold stem.	UAIMKS	\$175
ROSE YELLOW - With pewter stem.	UAYMKS	\$175
ROSE CRIMSON - With gold stem.	UARMKS	\$175

WINGS OF HOPE

Elegant butterfly design keepsake with lavender inlays and pearlescent finish.

WINGS OF HOPE BLUE	UMBRKSLGM	\$145
WINGS OF HOPE LAVENDER	UMBRKSLGN	\$145
WINGS OF HOPE PEARL	UMBRKSLGS	\$145
WINGS OF HOPE YELLOW	UMBRKSLW1	\$145

SONG OF REMEMBRANCE

Beautiful handcrafted brass keepsakes with hand engraved feather details.

SONGBIRD ANTIQUE BRONZE	UACMKS	\$205
SONGBIRD FROST BLUE	UAFMKS	\$205
SONGBIRD WHITE PEARL	UAWMKS	\$205
SILVER HEART	UMBRKHAFK	\$125

Polished antique silver brass heart with gold-tone accents.

7.62 cm L X 7.62 cm W X 4.45 cm H, 0.23 kg

MOONLIGHT HEART	UMBRKHADO	\$125
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Brass heart keepsake showcases a deep blue finish with a metallic shimmer.

7.62 cm L X 7.62 cm W X 4.32 cm H, 0.23 kg

MATT BLACK HEART KEEPSAKE	UMASKHLZB	\$145
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Brass heart shaped keepsake showcases a matt black soft touch finish and brushed gun metal top.

SAGE GREEN HEART KEEPSAKE	UMASKHLZA	\$145
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Brass heart shaped keepsake showcases a sage green soft touch finish and brushed gold top.

IN FLIGHT MINI KEEPSAKE	UOSTMKAIM	\$145
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Hand-painted and carved into textured stone.

8.89 cm L X 5.72 cm W X 11.05 cm H, 0.91 kg

SAND MINI KEEPSAKE	UOMBMKAEZ	\$125
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Sand-colored marble mini keepsake urn with natural accents.

6.73 cm Dia X 8.89 cm H, 0.41 kg

ACORN MINI KEEPSAKE	UWWDMKAAK	\$325
Handmade wood acorn mini keepsake that is unique in color, wood grain and shape. Includes wood base. TSA-compliant.		
5.72 cm Dia X 7.62 cm H, 0.06 kg		
HEART CHERRY KEEPSAKE	UATMKS	\$125
MDF cherry finish, heart-shaped keepsake. Features an easy magnetic closure. TSA-compliant.		
STAR CHERRY KEEPSAKE	UAKMKS	\$125
MDF cherry finish, star-shaped keepsake. Features an easy magnetic closure. TSA-compliant.		
NIRVANA AZURE CANDLE	UMBRKSLF0	\$265
Beautiful blue candle with engraved pewter flowers. Made with Swarovski crystals.		
12.7cm H x 8.89cm dia, .25kg		
REFLECTION SPIRIT CANDLE	UMBRKSLF3	\$300
Modern tealight candle complete with dragonflies casts enchanting shadows of remembrance.		
15.86cm H x 11.43cm dia, .25kg		
MATT BLACK TEARDROP CANDLE	UMABKSLZC	\$195
Unique matt black teardrop shaped Tealight candle with a soft touch finish.		
SAGE GREEN TEARDROP CANDLE	UMABKSLZD	\$195
Unique sage green teardrop shaped Tealight candle with a soft touch finish.		
Signature Tribute Keepsake UORC00ODZ		\$95
Signature Tribute Heart Keepsake UORC00ODZ		\$95

INFORMATION REGARDING TERMS & CONDITIONS WHEN ENTERING INTO A CONTRACT

PAYMENT TERMS: Payment is required to be made by the date of the service, if not paid in full by such date a DEFAULT CHARGE OF TWO (2%) PER MONTH (ANNUAL PERCENTAGE RATE OF TWENTY-FOUR (24%) PERCENT) will be charged on any portion of the unpaid balance due. It is agreed that any additional items ordered in conjunction with those items listed will be paid at the time ordered. If suit is brought for the collection of said amount, or any portion thereof, you agree to pay a reasonable attorney's fee to be affixed by the Court and included in the judgment in such suit.

CANCELLATION RIGHTS: The purchaser, or someone designated by the purchaser, may cancel an agreement by providing notice of the cancellation in writing to the Provider. A partial or full refund of money paid, if any, may be available based on the terms of the agreement and the law. Any refund owed will be issued within 30 days. If the agreement meets all of the requirements of the Act and is cancelled within 30 days of the agreement date and before any services or supplies have been provided, the Provider will refund all amounts paid under this agreement in accordance with the Act. If the agreement meets all of the requirements of the Act and is cancelled after 30 days of this agreement date and before any services or supplies have been provided, the Provider will refund the amount paid under the agreement plus any income earned on the amount paid or that should have been earned on the amount paid if it had been deposited as required, but the Provider may retain an additional 10% of the amount paid to a maximum of \$350. If the agreement meets all of the requirements of the Act and is cancelled after some of the services or supplies have been provided as directed under the terms of this agreement, the maximum refund required will be the amount paid under the agreement plus any income earned on the amount paid or that should have been earned on the amount paid if it had been deposited as required, and in some circumstances permitted by the Act the Provider may retain the value of the services and supplies that have been delivered. If the agreement fails to meet the requirements of ss.40(1) of the Act, the maximum refund required will be the amount paid under the agreement plus income earned on the amount paid or that should have been earned on the amount paid if it had been deposited as required. In some circumstances permitted by the Act, the Provider may retain the value of the services or supplies that have been delivered.

POSSESSION OF CREMATED REMAINS AND REFUNDABLE DEPOSIT: When cremation is selected the Provider may require the purchaser to pay a refundable deposit of \$350. The Provider will retain the cremated remains for one year from the date of cremation. If the cremated remains are not claimed within one year, the Provider may inter the cremated remains in a cemetery, including in a common lot for which the cemetery is the interment rights holder, and the Provider may retain the deposit referred to in this section. If the cremated remains are claimed before they are interred, the operator will refund any deposit paid. amount paid or that should have been earned on the amount paid if it had been deposited as required. In some circumstances permitted by the Act, the Provider may retain the value of the services or supplies that have been delivered.

WARRANTIES: No claims are made to you as to the merchandise or other offerings of the Provider (embalming, casket, outer burial container) to the effect that embalming or the use of any merchandise available from this funeral home will delay the decomposition of the human remains for a long term or indefinite time, or that any such merchandise will protect the body from gravesite substances if such was not the case. No representations or warranties are made to you about the protective features of caskets or outer burial containers other than those made by the manufacturer.

PREPAYMENT OPTIONS: For your convenience, we offer two funding options when prepaying services or supplies. When prepaying, you pay for the services and supplies today and the money will be used to pay for the services and supplies when they are delivered at the time of death.

Trust: You may pay the money directly to us and we will place it in trust, where it will accrue interest until the contract is fulfilled (when the services and supplies are delivered) or the contract is cancelled.

Investment of Funds: Within 35 days, the payment(s) to the Provider, less the permitted amount defined below, will be placed and held in a pooled trust fund or an individual trust account for the purchaser until the services and supplies are provided or this agreement is cancelled and

a refund is issued in accordance with the terms of this agreement. If the money is invested in a pooled trust fund, the money will be invested and held by a third party trustee. If the money is invested in an individual trust account, the money will be held in a guaranteed investment certificate.

Permitted Amount: On or after the 31st day after the day on which an agreement was made, the Provider may retain 10% of the agreement price (or amount paid, whichever is lower) up to a total maximum of \$350. This amount need not be invested in trust and if retained, is a credit against any amount the operator may retain if the agreement is cancelled.

Value of Trust Once per Year: Once in a year, if the purchaser requests, the Provider will provide information about the amount in trust and how it is invested. If the money is in an individual trust account, the purchaser will receive a statement that sets out: the current value of the account(s) as of the end of the month before the request, the name of the depository, and the name or type of investment in which the payment(s) have been placed. If the money is held in a pooled trust fund with a third party trustee, the purchaser will receive a statement that sets out the name of the trustee and the current value of the purchaser's money as of the end of the month before the request.

Insurance: You may purchase an insurance contract where the proceeds of the insurance contract will be used to pay for the services or supplies at the time they are delivered or the contract is cancelled.

Details of Insurance Contract: The Purchaser agrees to purchase an annuity or life insurance policy ("Policy") through the Insurance Company selected by Service Corporation International (Canada) ULC and assign said Policy to the Provider.

Provision of Goods and Services: The services and merchandise selected in prepaid agreement will be sold at the time of death pursuant to a funeral service order/purchase agreement between the Provider and the representative(s) of the Recipient at that time.

The Funeral Home guarantees that the amount to be charged for providing the Goods and Services selected and the Third Party Items of the Funeral Goods and Services Agreement will not exceed the death benefit under the Insurance Policy at the time of death of the Recipient, if the Provider's then current retail price of the funeral goods and services selected is less than the amount payable under the Annuity or Insurance Policy, the Provider will refund the difference to the Annuity or Insurance Policy Beneficiary. The amount applicable to taxes is determined on the basis of the applicable tax laws in effect at the date this Agreement is signed. In the event the taxes due at the date of death are greater than those specified in this Agreement, the Provider will charge the difference at that time.

Cancellation: The purchaser, or someone designated in this agreement by the purchaser, may cancel the agreement by providing notice of the cancellation in writing to the Provider.

Before the death of the Recipient, but after the death of the Purchaser, the Recipient or his/her personal representative may cancel the Agreement. After the death of the Recipient, the Recipient's personal representative may cancel the Agreement at any time before the goods and services have been provided. In the event of the cancellation of the Agreement prior to the death of the Recipient, they may request cancellation or surrender of the Policy according to the policy terms. If the Agreement is cancelled after the death of the Purchaser, but prior to the Recipient's death, the benefit will be paid in accordance with the terms of the Policy.

If the funeral goods and services are not provided by the Provider or any provider affiliated with or owned by SCI (Canada) ULC, the Agreement is cancelled and a payment will be made in accordance with the Policy. If the agreement meets all of the requirements of the Act and is cancelled after some of the services or supplies have been provided as directed under the terms of the agreement, the maximum refund required will be the amount to be paid out under the terms of the insurance contract, and in some circumstances permitted by the Act the Provider may retain the value of the services and supplies that have been delivered.

If this agreement fails to meet the requirements of ss.40(1) of the Act, the maximum refund required will be the amount paid under this agreement plus income earned on the amount paid or that should have been earned on the amount paid if it had been deposited as required. In some circumstances permitted by the Act, the Provider may retain the value of the services or supplies that have been delivered.

Every Detail Remembered™ | **Dignity®**
MEMORIAL

"Thank you for placing your trust and confidence in the staff of Families First Funeral Home and Tribute Centre."

RESPECT INTEGRITY SERVICE EXCELLENCE ENDURING RELATIONSHIPS

PROUD TO BE PART OF
SERVICE CORPORATION INTERNATIONAL (CANADA) ULC
& THE FOLLOWING SERVICE PROVIDERS.

Families First Funeral Home and Tribute Centre	585 Sandwich Street S. Amherstburg, ON N9V0E2	(519) 969-5841
Green Visitation Centre-Atikokan	221 Marks Street Atikokan, ON P0T1C0	(807) 274-3274
Thompson Funeral Home	530 Industrial Parkway South Aurora, ON L4G6W8	(905) 727-5421
Andrews Community Funeral Centre - Bramalea Chapel	8190 Dixie Road Brampton, ON L6T5N9	(905) 456-8190
Thorpe Brothers Funeral Home & Chapel	96 West Street Brantford, ON N3T3E7	(519) 759-2211
Barthel Funeral Home	566 Queenston Road Cambridge, ON N3H3J8	(519) 653-3251
Coutts Funeral Home & Cremation Centre	96 St Andrews Street Cambridge, ON N1S1M8	(519) 621-1650
T. Little Funeral Home & Cremation Centre	223 Main Street Cambridge, ON N1R1X2	(519) 623-1290
Lahaie & Sullivan Cornwall Funeral Home - East Branch	614 First Street East Cornwall, ON K6H1M1	(613) 933-2841
Lahaie & Sullivan Cornwall Funeral Home - West Branch	20 Seventh Street West Cornwall, ON K6J2X7	(613) 932-8482
Salon Funeraire M. John Sullivan Funeral Home	341 Pitt St Cornwall, ON K6J3R1	(613) 938-1039
Courtice Funeral Chapel	1587 Highway #2 Courtice, ON L1E2R7	(905) 432-8484
Marlatt Funeral Home, Swackhamer Chapel	195 King Street West Dundas, ON L9H1V5	(905) 627-7452
Green Funeral Home	600 Reid Ave Fort Frances, ON P9A2P3	(807) 274-3274
Cresmount Funeral Home - Fennell Chapel	322 Fennell Ave East Hamilton, ON L9A1T2	(905) 387-2111
Markey-Dermody Funeral Home	1774 King Street East Hamilton, ON L8K1V7	(905) 547-1121
Marlatt Funeral Home & Cremation Centre	615 Main Street East Hamilton, ON L8M1J4	(905) 528-6303
Modest Cremation	615 Main Street East Hamilton, ON L8M1J4	(905) 526-9605
Truscott, Brown & Dwyer Funeral Chapel	1309 King Street East Hamilton, ON L8M1H2	(905) 549-2417
Brown Funeral Home & Cremation Centre	429 2nd Street South Kenora, ON P9N1G7	(807) 468-8633
Westmount Memorial Celebration Centre	1001 Ottawa Street South Kitchener, ON N2E2X5	(519) 743-8900

Families First Funeral Home and Tribute Centre	2130 Front Road LaSalle, ON N9J2B9	(519) 969-5841
Needham Funeral Service	520 Dundas Street London, ON N6B1W6	(519) 434-9141
Hetherington & Deans Funeral Chapel	5176 Victoria Ave Niagara Falls, ON L2E4E3	(905) 354-5614
Oshawa Funeral Home	847 King Street West Oshawa, ON L1J2L4	(905) 721-1234
First Memorial Funeral Services - Fairview Chapel	259 Rue St-Patrick Street Ottawa, ON K1N5K4	(613) 860-2424
Maison Funeraire Racine, Robert & Gauthier Funeral Home	180 Montreal Road Ottawa, ON K1L1B4	(613) 241-3680
McEvoy-Shields Funeral Home and Chapel	1411 Hunt Club Road Ottawa, ON K1V1A6	(613) 737-7900
Comstock-Kaye Life Celebration Centre	356 Rubidge Street Peterborough, ON K9H4C7	(705) 745-4683
Arthur Funeral Home - Barton & Kiteley Chapel	492 Wellington Street East Sault Ste. Marie, ON P6A2L9	(705) 759-2522
Paul O'Connor Funeral Home	1939 Lawrence Ave. E Scarborough, ON M1R2Y8	(416) 751-7890
Hulse & English Funeral Home & Chapel	75 Church Street St. Catharines, ON L2R3C7	(905) 684-6346
Kane-Jerrett Funeral Homes	8088 Yonge Street Thornhill, ON L4J1W3	(905) 889-8889
Delmoro Funeral Home	61 Beverly Hills Drive Toronto, ON M3L1A2	(416) 249-4499
Giffen-Mack and Trull Funeral Home	2570 Danforth Ave Toronto, ON M4C1L3	(416) 698-3121
Jerrett Funeral Homes	1141 St Clair Ave West Toronto, ON M6E1B1	(416) 654-7744
Jerrett Funeral Homes	660 Kennedy Road Toronto, ON M1K2B5	(416) 266-4404
Kane-Jerrett Funeral Homes	6191 Yonge Street Toronto, ON M2M4K4	(416) 223-6050
Rosar-Morrison Funeral Home & Chapel	467 Sherbourne Street Toronto, ON M4X1K5	(416) 924-1408
Giffen-Mack Funeral Home & Cremation Centre	4115 Lawrence Ave East West Hill, ON M1E2S2	(416) 281-6800
Anderson Funeral Home & Cremation Centre	895 Ouellette Ave Windsor, ON N9A4J5	(519) 254-3223
Families First Funeral Home and Tribute Centre	3260 Dougall Avenue Windsor, ON N9E1S6	(519) 969-5841
Families First Funeral Home and Tribute Centre	1065 Lauzon Road Windsor, ON N853M8	(519) 969-5841
Families First Signature Tributes Event Centre	3310 Dougall Avenue Windsor, ON N9E1S6	(519) 419-5660
Families First Crematory Services	3310 Dougall Avenue Windsor, ON N9E1S6	(519) 969-5841

OUR CELEBRATION OF LIFE PROFESSIONALS



Sherri Tovell



Debra Latremouille



Kirsten van den Steene



Bill Robert



Colin McIntyre



Jerry Marcotte



Marco Sperduti



Elizabeth Sperduti



Danielle Mayrand



Taylor Clark



Basia Lojewski



Peter Lojewski



Sara Macri



Iain Pearson



Carly St. Pierre



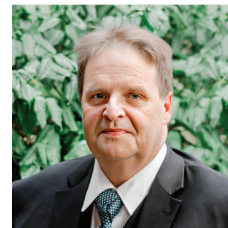
Darrin Ellis



Mike Macklem



Samm Morencie



Troy Whittle



Chelsey Mullins



Tara Breckles
LOCATION MANAGER



Kate Laub
LOCATION MANAGER



Jessica Sylvestre
LOCATION MANAGER



John Vettese
LOCATION MANAGER



Laura Cash
OFFICE MANAGER



Sue Pare
OFFICE MANAGER



Courtney Wilkinson-
Lightfoot GRAPHICS MANAGER



Randi Clark
ASSISTANT MANAGER



Jennifer Wells
GENERAL MANAGER



Brian & Mary-Lynn Parent
FOUNDERS



Logan Young



Heather Brokalakis
(nee Soucie)



Stephanie Zimmerman



Patrick Forbes

OUR FAMILY SERVICE COUNSELLORS